

# "Transform India With Narendra Modi"

Inputs from the 30,000+ strong online citizen community on immediate and long term priorities for Government of India

May 26, 2014





# **Executive Summary**

- Over 30,000 citizens in one online COMMUNITY
- Exchanging views and together developing constructive inputs on how to improve governance, kick start development and transform India.
- Over 35,000 posts and comments from citizens with various backgrounds.
- First of its kind exercise of Engaging Citizens with the Government and implementing "Sabka Saath Sabka Vikas"

The "Transform India with Narendra Modi" circle was started recently as an online community by the BJP Communication Cell to enable citizens of India to provide inputs to Hon'ble Prime Minister Mr. Narendra Modi and his leadership team on what they should focus on in the immediate term and long term with the objective of transforming India.

This online citizen community will help the Hon'ble Prime Minister and the new Government to stay connected with the Citizens of India, seek inputs and engage Indians into India going forward. All citizen inputs would be collated, consolidated and submitted to the office of the Hon'ble Prime Minister at regular intervals.

In a short span of two weeks, this community has been joined by over 30,000 Indian citizens across India and overseas including people from various backgrounds like business, employed professionals, investors, farmers, social activists, students, home makers, academicians, bureaucrats, senior citizens and many others.

Over 35,000+ posts and comments have been received from citizens, many of them being high quality interactions between citizens. While it is not possible to include every input as a priority, the areas identified repeatedly are outlined below for the Prime Minister and his leadership team.





# **Suggested Immediate Term Priorities:**

- 1. Curb inflation/price rise
- 2. Fast-Track clearance of criminal and civil cases
- 3. Fast Track clearance of pending infrastructure projects to create jobs
- 4. Start National Corruption Report Line and a related Task Force
- 5. Repatriation of illegal funds stashed abroad
- 6. Improve disposable income by increasing exemption limits/deductions
- 7. Connect and Engage with citizens at a national and a local level
- 8. Create a Response Centre for all Government Websites Queries
- 9. Customer Service Training for citizen facing agencies. Ex: Police
- **10.Performance Management System for Government Employees**

# **Suggested Long Term Priorities:**

### 1) Improving Accountability, Transparency and Fighting Corruption:

It is suggested by many citizens that e-Governance/technology needs to be implemented to eliminate the human interface in all possible Citizen-Government transactions. Processes/Systems should be implemented to enable citizens to report corrupt practices easily and introduce laws that punish the corrupt in a fast track way. Government websites need to be made responsive to citizens and a performance management system be implemented to track departmental and individual performance. It is also absolutely critical to ensure the independence of investigation agencies in India.

### 2) Making Doing Business in India Easy:

Small/Large businesses of India or multinational companies operating here are all are mired by labyrinth like licenses and tax regimes making it extremely hard to set up, operate and close a business in India. This process needs to be simplified at the earliest and ideally provided with a single clearance window. A simplified tax structure like GST is past due and must be implemented at the earliest.





### 3) Strong Anti-Terrorism/National Security Framework

It is very important that citizens feel safe in their own country. India must not tolerate infiltrators and swift action must be taken against any acts of terrorism (small or big, home grown or international). Investment in defence must be made to better secure our borders, rail networks, all national heritage sites and public places. Up-keep of armed forces is key.

### 4) Women and Child Safety and Empowerment

It is suggested that we in India must adopt a zero tolerance policy against women and child abuse and crime. Fast track processing of such cases in court and severe punishment for anyone proven guilty must be implemented. We must also look at establishing Government and Volunteer Women Support Networks in both urban and rural India.

- 5) **Drinking Water and Food for all:** The Government should look at enabling supply of clean drinking water to each and every house hold including villages. Promotion of water conservation and deployment of rain water harvesting can be of significant value. We must strive towards keeping check on inflation, price of commodities. Also, adoption of better food storage that minimizes food loss in the food supply chain must be done.
- 6) Staying Connected with Citizens: A large number of citizens have appreciated this Community Social Media initiative and asked that this circle continues through the entire term. Also, members have requested that such social media communities be created for every constituency in India connecting citizens and elected representatives of the constituency. A suggestion has also been made to create a community for every Government Department like Municipality, Water, Women Affairs etc. The key requirement is Government staying connected in a two way dialogue with Citizens through its entire term.
- **7) Establish legitimate electoral fund raise mechanisms:** A mechanism needs to be established to set a realistic threshold for electoral spend





and then enable contestants to legitimately raise electoral funding. Electoral Funding is one of the root causes of corruption in India and the need to recover the undeclared capital spent to contest elections manifests into various forms of corruption at all levels affecting citizens and businesses.

- 8) Spur Jobs Growth: The Government should look at working closely with industry in a partnership to spur industrial growth through incentives and faster clearances. Also, a vibrant start up eco system is missing in India and entrepreneurs have very few avenues for capital leading to very limited innovation by Indian companies. A much needed boost in the industrial and start up eco system will lead to new jobs and economic growth.
- 9) Create Hygiene/Sanitation Infrastructure and Civic Awareness drive: Creation of public toilets, waste and garbage management infrastructure is key to better hygiene and sanitation. This combined with large scale civic awareness drives, engaging citizens in the process can help clean up India. A cleaner country would lead to increased tourism revenues, healthier and happier daily life.
- **10) Education Reforms:** It is suggested that the age for free and compulsory education be increased to 18 years (10+2). Such a move will provide a large number of students with access to diploma programs or skilled jobs. It is also suggested that efficiency of education delivery in Government schools be improved through an accountable pay for performance program for teachers.





For accessing the citizen community and having live access, please visit <a href="http://www.localcircles.com">http://www.localcircles.com</a>, invite code – EKBHARAT and join the circle "Transform India with Narendra Modi"

A few of the over 27,000 citizens and their inputs on Immediate Priorities for the next Government are highlighted below:







### A few CITIZEN QUOTES for the priorities identified:

**Fast Track Clearance of Cases** – "Implement more frequent Lok Adalats and similar models to clear Civil and Criminal cases. Criminal cases should be closed in a maximum time of 6 months and Civil cases in a maximum time of 1 year". – *KG Somani* 

**Transparency and Governance** - "Bring transparency by e-governance. Let people know their rights. Strengthen Lopkpals with power to punish corrupt officers and politicians" – *Jagdish Chandra Kuntukudu* 

**Time Bound Resolution to Corruption**— "Setup body on handling Corruption institutionalizing the same with separate courts /tribunals with tight time bound resolution to cases" — Subrata De

**Reporting Corruption** –" The Government must urgently address the prevailing culture of corruption. Citizens should have a means to report about corrupt and inefficient officials through easy electronic channels. Complaints must be followed promptly and judiciously" - *Vinay Prithiani* 

**Making Doing Business Easy** – "Small/Large businesses are all are mired by labyrinth like tax regimes, ball should be set rolling to ease this all out, and a single point tax like GST should be implemented ASAP" – Sanjay Gulati

**Single Window Clearance** – "Make one window for all business related clearances" *Sreevidya Balasubramaniam* 

**Strong Anti-terrorism/Security action plan** – "India wont' tolerate infiltrators and will take swift action against any acts of terrorism" – *Aditya Goyal* 

**Women/Child Safety**- "Zero tolerance towards crime against women "- Sanjay Gupta

**Performance management of Government employees – "**Linking Government employees' salaries to their performance for increasing efficiency" – Shweta Rai

**Drinking Water & Food for all** - "Supply of clean drinking water to each and every house hold including villages should be the first priority, keeping in view the water shortage as well". – *Brij Gupta* 





**Staying Connected with Citizens**: "This is superb idea and great effort. Let me congratulate Rajendra Ji and members joining this group and taking out some time to share view/ideas for country" – *Manish Shandilya* 

**Response centre for government departments –"**My very first suggestion is to make the communication a two way process. This will go in ling way to bring people together to the Party and the Govt. PI see this is taken up as a policy." – *S S Sharma* 

**Education Reform** - Currently, the government guarantees free and compulsory education till the age of 14. I suggest that this should be increased to 17 years. If they have a secondary school diploma, the variety of jobs they qualify for is vastly different. They can even think of doing a graduation while working part time and hence create a much better future – *Murthy Adivi* 

**Hygiene/Sanitation/Clean Up Drive** - Major thrust to bring about civic sense among the public through advertisements and award for the best maintained city on annual basis can be implemented. States are to implement hefty fine for non-compliance by citizens – *Venkatesh Ramasubramanian* 

As a next step, the collective 30,000+ strong citizen community will take a deep dive into each one of these priority areas highlighted in the document. A review of the challenges, root cause analysis and solution development would be done and submitted to the Government for action. PMO and Government leaders are most welcome to join the circle.

# **About LocalCircles**

LocalCircles takes Social Media to a new level and makes it about Communities, Governance and Utility. It enables citizens to connect with all their communities like Neighborhood, Causes, Interests, Needs, City, Government, etc. seek information/assistance when needed, come together for various initiatives and improve their urban daily life. LocalCircles is free for citizens and always will be. For more information, please visit http://www.localcircles.com